

Questions about LPGas?

ARE ALL GAS DEALERS THE SAME?

No, they are not.

Authorised LPGas dealers are exclusively contracted to one of the major suppliers/distributors of LPGas and offer a variety of important benefits. With an authorised dealer you are guaranteed exchange and re-filling of cylinders to the highest safety standards, by qualified, professionally trained staff, using approved equipment. In addition, your exchanged cylinder will have been thoroughly checked for all safety aspects, correctly filled and sealed as a visible reassurance of your safety and value for money.

CAN I FILL MY 9KG CYLINDER ANYWHERE?

No, you cannot.

The vast majority of 9kg cylinders in this country are owned by one of the major LPGas suppliers and are loaned to the end-user against a refundable deposit. The cylinder remains the property of the gas company and, when empty, is exchanged for a full cylinder. These cylinders are not re-filled while you wait. The exchange process allows your authorised dealer to return the empty cylinder to its owner where it is fully checked, for all aspects of safety, prior to being correctly re-filled, and sealed, as your guarantee of safety and value for money. The exchange system further ensures that the cylinder is neither under-filled (which is illegal) nor over-filled which could be hazardous.

DO I RE-FILL OR EXCHANGE MY GAS CYLINDER?

Any cylinder, which is purchased outright, belongs to the purchaser and is the sole responsibility of the owner/purchaser. These cylinders are usually less than 9kg. When such a cylinder is empty, it can be re-filled by any competent LPGas dealer. The responsibility of ensuring the safe condition of these cylinders is yours, although any authorised dealer will be happy to assist with a safety check. A cylinder for which a deposit is paid (normally 9kg or larger) does not belong to the user but remains the property of the company which supplied and re-fills it (the brand owner). Once the cylinder is empty, it should be taken to an authorised LPGas dealer who will exchange it for a filled cylinder. The safe maintenance of such a cylinder is the responsibility of the owner (brand) of the cylinder and must be returned to the owner's premises where it is thoroughly checked to ensure its safety and integrity.

GAS, THE LAW & YOU.

Under the Occupational Health & Safety Act, **it is illegal** for anyone other than an authorised dealer to re-fill or exchange your cylinder. Accidents occurring as a result of an illegally filled cylinder may result in subsequent insurance claims being invalidated. Should you allow a dealer to re-fill your cylinder when it should, in fact, be exchanged, you are **aiding and abetting an illegal act**.

You are also, possibly, endangering your life and those of your family. It is vitally important, from a safety perspective, to ensure that whoever re-fills or exchanges your gas cylinder is an authorised LPGas dealer. This initiative is supported by the participating members of the LPGSASA.

**For a list of local
Handigas dealers
call 0860 02 02 02
or (016) 986-0174**

**Our Red Seal Guarantee
is your peace of mind!**



- Safety checks at each fill
- Correctly filled - 9kg
- Guarantee of quality
- Afrox service back-up
- Unique seal number

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